

London Al-Anon/Alateen Website Inventory Survey 2026

This Survey is intended to help us better understand awareness, usage, and value of Al-Anon websites, and identify opportunities for improvement. Responses will be used to help guide future website enhancements. Please circle your responses or fill in your answers as applicable.

Section 1: Awareness & Background

1. How did you first learn about Al-Anon?
 - a. Al-Anon member
 - b. A.A. member
 - c. Health Care Professional
 - d. Other Professional
 - e. Website
 - f. Coffee News Announcement
 - g. Other: _____

Section 2: London Al-Anon/Alateen Website

2. Before today, were you aware of the London Al-Anon/Alateen website?
www.london-on-al-anon.org
 - a. Yes
 - b. No
3. How did you first find the London website?
 - a. Fellow member
 - b. Web search
 - c. Attending an AFG meeting
 - d. Not Applicable
 - e. Other: _____
4. Have you visited the London Website?
 - a. Yes
 - b. No
5. How often do you visit the London website?
 - a. Never
 - b. Less than once a month
 - c. 1-3 times per month
 - d. Weekly
 - e. More than once a week

6. What information do you usually need from the London website?
- a. Meeting times
 - b. Meeting days
 - c. Events
 - d. District/member announcements
 - e. General Al-Anon information
 - f. Newcomer information
 - g. Not applicable
 - h. Other: _____
7. How valuable do you find the London website?
- (not valuable) 1 2 3 4 5 6 7 (extremely valuable)

Section 3: Ontario South Al-Anon Website

8. Were you aware of the Ontario South Al-Anon/Alateen website?
- www.al-anon.alateen.on.ca
- a. Yes
 - b. No
9. Have you visited the Ontario South Al-Anon website?
- a. Yes
 - b. No
10. How did you first find the Ontario South Al-Anon website?
- a. Fellow member
 - b. Web search
 - c. Attending an AFG meeting
 - d. Not Applicable
 - e. Other: _____
11. How often do you visit the Ontario South Al-Anon website?
- a. Never
 - b. Less than once a month
 - c. 1-3 times per month
 - d. Weekly
 - e. More than once a week

12. What information do you usually need from the Ontario South Al-Anon website?

- a. Meeting times
- b. Meeting days
- c. Events
- d. District/member announcements
- e. General Al-Anon information
- f. Newcomer information
- g. Not applicable
- h. Other: _____

13. How valuable do you find the Ontario South Al-Anon website?

(not valuable) 1 2 3 4 5 6 7 (extremely valuable)

Section 4: Al-Anon World Service Office (WSO) Website

14. Were you aware of the Al-Anon World Service Office (WSO) website? www.al-anon.org

- a. Yes
- b. No

15. Have you visited the World Service Office (WSO) website?

- a. Yes
- b. No

16. How did you first find the World Service Office (WSO) website?

- a. Fellow member
- b. Web search
- c. Attending an AFG meeting
- d. Not Applicable
- e. Other: _____

17. How often do you visit the World Service Office (WSO) website?

- a. Never
- b. Less than once a month
- c. 1-3 times per month
- d. Weekly
- e. More than once a week

18. What information do you usually need from the World Service Office (WSO) website?

- a. Meeting times
- b. Meeting days
- c. Events
- d. District/member announcements
- e. General Al-Anon information
- f. Newcomer information
- g. Not applicable
- h. Other: _____

19. How valuable do you find the World Service Office (WSO) website?

(not valuable) 1 2 3 4 5 6 7 (extremely valuable)

Section 5: London Website – District Tab

20. Do you visit the District Tab on the London Website?

- a. Yes
- b. No

21. Do you know what information is available in the District Tab?

- a. Yes
- b. No

22. Do you have access to the District Tab password (if required)?

- a. Yes
- b. No

23. What do you use the District Tab for?

- a. Announcements
- b. District monthly meeting info
- c. General Al-Anon information
- d. Suggested contributions
- e. Group representative tools
- f. Guidelines
- g. Contact information
- h. Not Applicable
- i. Other:

24. What else would you like to see in the District Tab?

Section 6: Device Access

25. How do you typically access Al-Anon websites?

- a. Desktop (PC)
- b. Desktop (Mac)
- c. Laptop (Windows)
- d. Laptop (Mac)
- e. iPad/Tablet (Apple)
- f. Tablet (Android)
- g. iPhone
- h. Android smartphone
- i. Not applicable
- j. Other: _____

Section 7: Feedback & Engagement

26. What improvements or suggestions do you have for the London Website?

27. Would you be willing to serve on a Website Task Force Committee?

- a. Yes
- b. No
- c. Maybe (would like more information)

Section 8: Website Task Force Committee

Please send an email to district6representative@gmail.com, after completing this survey, for more information on the London Al-Anon Website Task Force Committee.

Alternatively, return to the London Al-Anon website, www.london-on-al-anon.org, and complete the survey titled “Website Task Force Committee Volunteer Sign Up” or complete the hard copy and hand it to your Group Representative (GR).

After completing this survey, please return it to your GR.